[Original Article]

A Survey on Biostatistical Consulting at Japanese Medical Institutes

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ABSTRACT

This article reports a survey on biostatistical consulting at Japanese medical institutes, which included the information on when, where and to whom statistical consulting is provided. The results of our survey bring to light the various empirically-predicted problems involved in biostatistical consulting in Japan, where the demand of biostatisticians has grown rapidly. We discuss the issues making comparisons among the results of this survey, and the surveys in the United States and Germany. (Jpn Pharmacol Ther 2014 suppl 1; 42: s33-s44)

KEY WORDS Statistical consulting, Biostatistics, Survey

1. Introduction

The importance of statistical consulting in academic institutes has been discussed since pragmatism is fitted to be the philosophic foundation in modern science¹⁾ and widely accepted not only for improving the quality of the research but also for its financial utility²⁾ or educational application.^{3 \sim 5)} It has been vigorously discussed on how to organize the statistical consulting unit in colleges,⁶⁾ universities,^{7 \sim 9)} and clinical research institutes^{10,11)} especially in the

United States. The most of study conclusion reached is that a separately funded consulting center operated as a division of a department of statistics is the most appropriate way to provide statistical consulting, then, there exist more than 80 statistical centers or units in the United States or other research universities at the time when this paper is written in 2013 (http://www.cstat.msu.edu/beyond/other centers other univaspx).

However, few of the articles on statistical consulting report empirical data regarding what statisti-

日本における医学統計コンサルテーションに関する実態調査

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Table 1 Backgrounds of the biostatistical consultation units which have the open website for consultation

	Number of units	%
Country		
USA	19	70.3
Canada	3	11.1
Other	5	18.5
Institutional type		
University	14	51.9
Medical institute	7	25.9
School of Public Health	3	11.1
College	3	11.1

cal consultants actually do. One of those is an earlier work by Niland et al. 12) investigated the organizational structures, salary ranges, sources of funding, computer resources and operational concerns of biostatistical consulting units in the North America. They pointed out the issues in providing biostatistical consulting in research institutes at that time, such as inadequate institutional funding, lack of coauthorship on collaborative manuscripts or insufficiency of time for independent research as major issues. The more recent work by Gullion and Berman¹³⁾ got an overview of the activities of statistical consultants in any fields, i. e. business, education, agriculture, ecology, medicine, public health, manufacturing, engineering, and so on. It showed that consultants in clinical research had the highest percentage of PhDs and had the fewest years of experience and the statistical practice pattern is also much different from those of statisticians in other fields. Another recent work by Windman and Kauermann¹⁴⁾ gave a view into the practice of statistical consulting at German universities and showed that the culture of consulting is better developed in medicine than in business and economics, which is much difference in the United States. Their observations suggest it is important to consider cultural background, educational system in statistics and other backgrounds and current situations in each country when we discuss how to organize biostatistical consulting.

In order to get information on the operational structures, procedures, infrastructure and common concerns for the activities of biostatistical consulting in Japan, we conducted a survey of Japanese academic clinical research centers or hospitals taking the statistician's point of view. This paper presents a summary of the survey discussing the issues making

an international comparison.

2. Methods

2.1 Population and Procedure

We found there were 15 academic clinical research centers or hospitals in Japan, in which a department, section or unit of biostatistics were founded at least three years ago with at least one statistician at a junior faculty level. This restriction was imposed because it was considered we needed at least three years to accumulate a certain amount of experience of statistical consulting at each center. We use hereinafter the word "unit" to refer to a department, section or unit of biostatistics in each clinical research centers or hospitals.

For each of the clinical research center or hospital defined above a contact person was approached by e-mail and invited to fill out an online questionnaire.

2.2 Questionnaire

The questionnaire consists of 20 questions to get an overview of who (Q8 and Q13), to whom (Q3 and Q4), and how (Q10 and Q11) statistical consulting is provided. Q1 and Q2 ask demographic information of clinical centers/hospitals. We asked which items from a list of 27 choices were often requested as the contents of a consultation (Q5). To make the list of choices for this question, we did a survey for 27 open websites of consulting units in the United States and other countries which clearly stated the subjects which area are offered for biostatistical consultation, because there was no previous report for this subject to our knowledge, while there was a report for more detail topics for biostatistical consultation in Deutsch et al.4 Among 27 websites, 70% websites were managed by the statistical units in the United States, and 51% units were affiliated with the university (**Table 1**). Based on the result shown in **Table 2**, we chose the topics included in Q5. Respondents could specify in a text field in Q6 a response that we did not provide in Q5.

We also asked how much time is spent for statistical consulting (Q9 and Q12), fee for consultation (Q14 and Q15), general results of the first consultation (Q7) and whether statistical consulting is incorporated in the teaching program of the biostatistical section (Q16). Additionally there were open questions to answer concerns in providing biostatistical consulting at the affiliated center/hospital and items

Table 2 Subject area/topics for biostatistical consultation appeared on the websites of biostatistical consulting units in other countries

area/topics for consultation	number of units	%
data analysis/statistical analysis of data	22	81.5
designing study/study design	20	74.1
sample size/power analysis	20	74.1
results interpretation	11	40.7
database management/cleaning	10	37.0
grant application/proposal	9	33.3
report/publication writing/manuscript preparation	9	33.3
data presentation/data visualization	9	33.3
guidance on statistical software	7	25.9
data monitoring	7	25.9
protocol review	6	22.2
response to manuscript/publication reviewer	6	22.2
questionnaire design	5	18.5
protocol development	5	18.5
collection of data	4	14.8
data interpretation	4	14.8
survey design	4	14.8
interpretation of statistical methods	3	11.1
application of statistical methods	3	11.1
sampling design	3	11.1
development of specialized statistical methods	3	11.1
multivariate modeling	3	11.1
model fitting	3	11.1
randomization schemes	3	11.1
database creation	3	11.1
survey analysis/data	3	11.1
Bioinformatics	2	7.4
IRB submission/resubmission	2	7.4
paper reviews	2	7.4
trial design	1	3.7
study conduct	1	3.7
Survival analysis	1	3.7
mixed modeling	1	3.7
hypothesis testing	1	3.7
Inferential statistical analysis	1	3.7

which the responder would try to improve in the future. The questionnaire in Japanese can be viewed online (https://sites.google.com/site/biostatncgmjp/project-4), and its English version is provided as an appendix to this paper.

3. Results and Discussion

Among 15 biostatistical units in each research center or hospital, 14 units responded to the survey (response rate: 93.3%). Out of these 14 statistical units 8 units are affiliated with the national or public university, 3 units are affiliated with the private university, and 3 of them are the national advanced

medical research centers. All 14 units provide biostatistical consultation, and half of them affiliated with national or private university offer consulting both internally and externally, and the other half of them offer only internal consultation.

3.1 Who provide statistical consultations to Whom?

The total number of staff for biostatistical consultation is 1–3 in 12 out of 14 statistical units. Only other 2 units (14.3%) affiliated with the private or public university have a middle size unit (4–10 staffs). There is no larger size unit with more than 10 staff which is observed in the North American or European countries. For reference, in 1995 in the

Table 3	Type	of	staff	member	for	biostatistical	consulting	in	each	clinical	
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	Type of staff member	Number of units with employee (s) in category	(%)
National advanced	Professor level (Director)	1	1/3 (33)
medical centers	Associate professor level (Chief)	1	1/3 (33)
(n=3)	Assistant professor/Post doctorate level (Research scientists)	2	2/3 (66)
	Professor level	5	5/11 (45)
TT:	Associate professor level	7	7/11 (64)
Universities $(n=11)$	Assistant professor level	8	8/11 (73)
	Student	1	1/11 (9)
	Medical Doctor	2	2/11 (18)

Table 4 Number of consulting cases per month by unit size

Unit size	Numbe 2-3	r of consultir	ig cases per a 8-15	a month >15
1	1	0	2	1
2-3	1	3	4	0
4-10	1	0	0	1
(n=14)	3 (21%)	3 (21%)	6 (43%)	2 (14%)

United States, it is reported that 17 out of 31 (54.8%) biostatistical units employed more than 10 staff members. 12) In German paper in 2007, 14) 63% or consulting units in medical institutes were categorized into 'large unit', which was defined as those who employed more than one chair or single chair with a number of lecturers/senior lectures. Table 3 shows the type of staff member in biostatistical consulting units. 79% units are organized with at least one senior (associate professor/professor) level statistician. Compared to the results of the survey in the North America in 1995, 12) it is distinct that the Masters/Bachelors level biostatisticians are not much employed in each section/unit and there are still clinical centers in which medical doctors are conducting statistical consultation. Additionally only one unit provide an opportunity for students to take part in biostatistical consulting activity although most of centers are affiliated with the university.

We also asked to whom statistical consultation is offered. Among 7 units which offer not only internal but also external consultation, 5 (71%) units offered only for researchers and students affiliated with academic institutes and another 2 units offered not only for people affiliated with academic institutes

but also for people affiliated with industry for free. Details about the results and discussion of fee for consultation is described in section 3.4.

3.2 How statistical consulting provided?

All units offered face-to-face oral consulting and 12 (86%) units offered e-mail consulting. Furthermore, 7 (50%) units offered telephone consulting. Only 1 unit offered online consulting, for which would be expected to increase demand with the developments in information technology.

We asked the time spent on a consultancy case by a multiple choice question with the outcomes 15 min, 30 min, 1 hour, 2 hours and not-determined. 64% of the cases needed more than 1 hour, which observation is almost the same as the results of the survey in German medical schools. Another 36% of the units responded that the time for consultation was not determined.

We also question the number of requests received in a categorical scale with outcomes every day, a few times per a week, once in a week, a few times per month, once in a month, once in a half year and once in a year. Table 4 shows the number of consulting cases are not associated with the unit size and the marginal distribution of number of consulting cases per month was almost the same as the numbers shown in German survey. Hence, it is suggested that statistical consulting would not be organized properly appropriate for the number of researchers in each institute and the total amount of grant that are awarded during a year. Furthermore, taking the results described in Section 3.1 together, the average number of cases per consultant per month in Japan would be relatively large compared to those

Table 5 Area or subjects for biostatistical consultation

area/subjects for consultation	number of units	(%)
Study Planning Phase		
Study planning/Study design/Protocol development	13	92.9
Sample size/Power analysis	13	92.9
IRB submission/resubmission	9	64.3
Protocol review	9	64.3
Statistical Aanalysis Plan/Documantation for statistical analysis	8	57.1
Grant application/proposal	7	50.0
Reporting Phase		
Data analysis	13	92.9
Report/publication writing/manuscript preparation	12	85.7
Response to manuscript/publication reviewer	12	85.7
Others		
Paper reviews	8	57.1
Data management	6	42.9
Programming	6	42.9
Simulation	4	28.6
Grant reviews	4	28.6
Data presentation/Data visualization	2	14.3

in Germany and the North America.

3.3 Area and subject of statistical consulting

As we mentioned in Section 2, a list of subjects for statistical consultation was made based on the result in Table 2 and personal communication with some Japanese statisticians. **Table 5** shows that the major subjects of statistical consultation in Japan are apparently the same as those in other countries. According to the additional question, however, 100% units offered not only statistical "consultation" but also statistical practice within the framework of statistical consultation. In German, 89% of statistical consulting units in Medical science offered only oral consulting and only other 11% offered oral consulting including statistical analysis.¹⁴⁾ Hence biostatistical consulting in Japan implies pursuing or helping with the analysis of data and it is suggested that contents of statistical consultation in Japan would be different from those in other countries even in the same area or topics.

3.4 Fee for consultation

We did not ask much about financial aspects of a statistical consulting but just asked if the sections/units charged for internal or external consulting service. 57% units offered only free consulting service, and the other 43% units charged for external or internal consultation, however, all of them answered that the

consulting fee depends on the situation, which implies they seem not to have a fee schedule for their consulting service, or it does not work even if it exists. It could be therefore no unit answered specifying fee for consulting in the unit.

3.5 Consultation leads to collaborative studies?

We also guestion whether consultation leads to collaborative studies and a chance to get co-authorship because the discussion in Niland's paper¹²⁾ and our experience show that it is statisticians' big concern. 4 (29%) units answered that statistical consultation lead little chance to get collaborative project and another 10 (71%) units answered statistical consultation lead only collaborative studies without payment (5 units) or granted collaborative studies in which statisticians could participate in one of investigator (5) units). We should note that we did not ask if statistical co-authorship was received routinely. It is described in Niland's paper that "the investigator is sometimes less likely to extend co-authorship when biostatisticians bill for their time and effort." Additionally, "it was suggested that only time spent in more routine tasks such as data entry and programming be charged back to investigators, and more conceptual activities such as proposal design, grant, and manuscript preparation be provided without charge to maintain a collegial relationship with investigators." It would be suspected that many present Japanese biostatisticians would be suffering from a similar situation back in 90s in the United States. According to the International Committee of Medical Journal Editors (http://www.icmje.org): "All persons designated as authors should qualify for authorship, and all those who qualify should be listed. Each author should have participated sufficiently in the work to take public responsibility for appropriate portions of the content. Authorship credit should be based only on:

- (1)a) substantial contributions to conception and design or
 - b) acquisition of data or
 - c) analysis and interpretation of the data
- (2)a) drafting of the article or
 - b) revising it critically for important intellectual detail
- (3a) final approval of the version to be published. Conditions 1, 2, and 3 must all be met."

Based on the guideline like above mentioned, now some American institutes issue a guideline for determining co-authorship for biostatisticians. It is suggested that biostatistician need to know what is the authorship and to be trained how to collaborate with investigators to be an author of a scientific paper as well as investigators are need to be educated how to collaborate with biostatisticians.

3.6 Consulting is used as practical training?

Described in Section 1, it has been well debated that statistical consultation is effective for understanding of statistics and practical skills in statistics. In German, 14) 21% of the units in Medical science departments included internal consulting cases in the curriculum. However, in our survey, there was no institute which used statistical consulting as practical training for junior biostatisticians. As described in Section 3.1, there was only one unit in which a student joined as a consultant, suggesting that there would be few institutes which utilize statistical consulting for education. However, the corresponding questionnaire item does not ask clearly about the educational use of statistical consulting for students cooperated with the university, so it would be future work to assess educational use of statistical consultation in more detail.

3.7 Concerns of statisticians

Finally we question whether the statisticians have

some concerns about biostatistical consultation. The answers from 7 units are summarized as follows.

- 1) Almost works for consultation are doing without any instructions or regulations.
- 2) Staffing problem (especially for shortage of manpower)
- 3) Funding issues

Regarding the issue 1), this problem which could be originated in Japanese fuzziness culture would be a big problem especially in academic institutes not only for work for consultation but also for any work in clinical research. Someone is doing something somehow to someone makes sometimes a critical mistake. Additionally, time and effort are not usually explicitly regulated and allocated for biostatisticians by the universities or research institutes. Currently some institutes in other countries issue guidelines for estimating biostatistician effort. For example, it is clearly mentioned in the guidelines of University of California Davis School of Medicine¹⁵⁾ that "We strongly recommend that biostatisticians be actively involved throughout the grant proposal development process," and "In general, funding for faculty and staff should not fall below 10% of total effort per statistician per time period on a single project. Although there occasionally are valid reasons for a lower level of effort on particular projects, intervals with funded effort falling below 10% require approval by the division chief for faculty and by the CTSC* biostatistics director for CTSC staff." Furthermore, effort is allocated by the size of projects and the level of statisticians in the guidelines. Prompt attention to this issue should be made in each institute, and it is desirable to develop a guidelines for biostatistician effort or/and a working instruction for biostatistical consultation based on experience in the initiative institutes with sufficient experience in biostatistical consulting.

It has been well debated for concerns in the issue 2) and 3) in Niland et al.¹²⁾ and other papers.^{1,6,7,9)} From those discussions, consultation units especially in the United States have been changing their approach and structures. At present in Japan, staffing concern was almost limited to shortage of manpower, however, like as in the United States, it could be substantially developed for shortage of appropriate level of statisticians along with the increase of demand for consultation for advanced statistical problems with popularization and improve-

^{*}CTSC: Clinical and Translational Science Center

ments of curriculums in Biostatistics in medical schools in near future.

As concerns in funding, careful considerations would be needed to compare discussions especially in the United States with our concerns because budget size for research and its funding structure in Japan is so different from those in the United States, although which has been dynamically changing due to economic crises. 16,17) Concerns in funding have inextricable link between the deep-rooted problems in research funding structure in Japan, such as unequally-distributed research funding at the institution and individual levels. 18) One of the reason why statistical consulting units are not funded or do not charge for consultation would be that many clinical research themselves are not well funded. 19) It should be a great difficulty to have a fundamental change in such funding structure in Japan, while each unit could clarify the utility of statistical consultation to some extent to make clear the contents and the time consumed for consultation.

4. Conclusion, study limitation and future research implications

Our survey provided a first view of biostatistical consulting activity in Japanese medical institutes, from which information is likely to be of interest both to biostatisticians (consultees) and medical or clinical researchers (consulters). It is suggested that the subjects for statistical consultation are similar but its contents and work environments for consultants in Japan would be much different from those in other countries, especially from those in the United States. Additionally, the current concerns about biostatistical consultation in Japan are almost the same as those in the United States discussed 20 year ago (e.g. in Niland et al.¹²⁾). The culture of consulting seems to be weakly developed for biostatistical sections in Japan, while the biostatisticians is likely to feel overloaded with the work not so much consultant as data analyst.

There are some limitations of this study. First, our survey could not be complete census of the population we assumed. It is possible that we did not get information for some biostatistical units in medical research institutes because we could not get the list of all biostatistical units in Japan which was publicly available such as a list of America Statistical Association on the website, however, the biostatistical units in Japanese representative medical research institute

were included in our survey. Additionally, our survey population does not include biostatisticians who are working in the medical university or other educational departments, such as department of public health, pharmacology or engineering. It would be expected that the results of our survey could be devastating if such populations were included, because, to our knowledge, most of departments in Japanese university do not have any system and evaluation standards for statistical consultation. It is very hard to recognize and survey such latent biostatisticians. To study on such population, we would expect that our research would activate serious discussion about statistical consulting among Japanese statistical associations or other formal organizations.

As we mentioned in the result section, we did not ask much about the topic of funding issues because we considered Japanese were very sensitive to the question about money issues. Our survey showed that more than half of units offered only free consulting service. However, the topic of consulting fees, including factors making up budgets and methods of billing, often comes up in discussion among statistical consultants, ¹³⁾ and it is important to clarify especially for the unit without any consulting fee about how the unit is organized and how much it costs to keep biostatistical consultation for a certain medical research institute. Further investigation would be needed for this topic.

According to the report released from Ministry of Health, Labour and Welfare in 2006, 20 only 9 out of 346 institutes or hospitals employed biostatistician, and the average number of biostatistician per institute was reported as about only 1 for the university hospital (n=4). Compared to the content of the discussion in the report with our results, we might say that the number of institute with biostatisticians is increased and the demand for biostatisticians has been rapidly increasing compared to 8 years ago, however, the number of biostatisticians per one institute is not increased. Additionally, our survey suggested that the concern of biostatisticians is not so changed and working environment for biostatisticians in medical institutes would not be so improved during the last 7 years. Biostatistical consulting activities in Japanese medical institutes or research hospitals have only just begun. We believe our results will be of some help to develop and promote statistical consulting activities in Japanese medical institutes.

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Appendix:

A questionnaire survey about biostatistical consultation service (in English)

Let's answer!

This questionnaire survey is being taken in order to better understand the actual state of biostatistical consultation services in the Japanese academia, and also to serve as materials for discussions on what types of services shall be provided in the future. The result of the survey is scheduled to be reported to statistics—related societies and journals, while keeping the information on individual institutions confidential upon obtaining your agreement.

We would be grateful if you could answer all the questions in this questionnaire, and greatly appreciate for your understanding and cooperation.

Q1

Which one of the following categories applies to the institution that the respondent is affiliated with?

- National or Public university
- Private university
- o National advanced medical research center
- ° etc.

Q2

Please specify your primary affiliation.

Q3

Biostatistical consultation services being:

- Provided externally as well as internally by the institution.
- Provided only internally, as public services of the institution.
- Provided only internally, by tacit understanding.
- Not provided at present, but I would like to see it provided in the future.
- Not provided at present, nor do I want to see it provided in the future.

If you answered "Provided" to Q3, please answer Q4. If you answered "Not provided" to Q3, please skip Q4-Q17 and continue from Q18.

Ω4

Biostatistical consultation is being provided to (Please check all that apply):

- Doctors and/or researchers affiliated with the institution
- Doctors and/or researchers affiliated with the mother institution
- Students affiliated with the institution
- Students affiliated with the mother institution
- Associates of doctors and/or researchers affiliated with the institution
- Associates of doctors and/or researchers affiliated with the mother institution
- · Associates of students affiliated with the institution
- · Associates of students affiliated with the mother institution
- Doctors and/or researchers not affiliated with the institution
- ° Students not affiliated with the institution
- Biostatisticians not affiliated with the institution
- Corporate doctors and/or researchers
- Corporate Biostatisticians

NOTE:

- 1) "The mother institution," means, for example, in case of a university, the entire university, including academic departments, laboratories, centers, and any other institutions affiliated with the university.
- 2) "Associates" refer to collaborators and companions.

Q5

Please choose the type of consultation being provided. (Please check all that apply)

- · Consultation related to research planning
- Consultation related to grant application
- Actual work related to grant application
- Consultation related to study protocol application
- Actual work related to study protocol application
- Consultation related to sample size estimation
- Actual work related to sample size estimation
- · Consultation related to statistical simulation studies
- Actual work related to statistical simulation studies
- Consultation related to working instructions for data management
- · Actual work related to working instructions for data management
- Consultation related to statistical analysis plans
- Actual work related to statistical analysis plans
- Consultation related to preparation of working instructions for statistical analysis
- Actual work related to preparation of working instructions for statistical analysis
- Consultation related to analytical programming
- Actual work related to analytical programming
- Consultation related to statistical analysis (other than programming)
- Actual work related to statistical analysis (other than programming)
- Support for manuscript writing
- Consultation for data visualization
- Support for data visualization
- Support for, and actual work on, making replies to the reviewers
- Grant review
- Protocol review
- Review for manuscripts
- Others

Q6

If you selected "Others" in Q5, please state specifically as to what other work is being conducted.

Q7

What is the usual development after the first consultation session is provided?

- o Consultation ends after the first session.
- ° Consultation ends after the second session.
- Consultation continues through the third session or longer.
- It turns into a volunteering-like joint research project.
- It turns into a revenue-generating joint research project such as role-divided research.

Q8

Please select who is providing the consultation.

- Professor level Biostatisticians
- Associate Professors level Biostatisticians
- Assistant Professor level Biostatisticians
- Master or under level biostatisticians
- Students in the department of biostatistics
- Other students
- Medical doctors
- Statisticians
- Others

Q9

Please select an applicable category related to the time length of a consultation session.

- 15 minutes
- 30 minutes
- 1 hour
- ° 2 hour
- o 3 hours or longer
- No set time length

Q10

Please select the consultation method being used. (Please check all that apply)

- Face-to-face
- Telephone
- Web (Internet)
- ∘ e-mail
- Others

Q11

If you selected "Others" in Q10, please state specifically as to what other consultation methods are being used.

Q12

Please select the frequency of consultation being provided.

- · Almost every day
- Twice to three times a week
- Approx. once a week
- Approx. twice to three times a month
- Approx. once a month
- Approx. once every six months
- Approx. once a year

Q13

Please select the number of staffs that are providing consultation in your section.

- One
- Two persons
- Three persons
- More than three persons but less than 10 persons
- More than 10 persons

Q14

Please select the fee structure of consultation.

- Free consultation in all cases.
- Free consultation for any client for the first session, paid consultation from the second session.
- Free consultation for any client for the first session, paid consultation from the second session for external clients (internal clients need not pay).
- o Internal clients need not pay in all cases. External clients must pay from the first session.
- All clients must pay from the first session.
- Depends on the case.

Q15 If you selected "Depends on the case." in Q14, please state specifically as to what kind of fee setting is being used.
Q16 Is consultation-related training being offered to statisticians? • Yes • No
Q17 If there is any issue related to consultation services being provided by your institution, please let us know.
Q18 If there are any biostatistical consultation services you would like to enhance, please list them.
Q19 This question is only intended for the respondents that stated that there are no biostatistical consultation services being provided. Please state specifically as to why that may be the case.
Q20 Please select from the following concerning the publication of the aggregated result of this questionnaire survey. • I consent to publication through presentation at academic societies and publication in a scientific journal. • I only consent to publication through presentation at academic societies.

- I only consent to publication in a scientific journal.
 I do not consent to publication of any sort.

Please submit!